HOW TO USE THIS GUIDE

The RMU Guide to Residence Living was created for all residential students to use as a way to learn about and get connected to resources on campus that are especially helpful for students who live on campus.

Within this guide, you can click on any section headline or webpage highlight and you will be connected to the resources website or to more information about how the resource can help you.
Welcome to the RMU Colonial Family!
Living on campus is an integral part of the total university experience. Pursuing intellectual activities, exploring your individuality, and experiencing independence create the perfect combination of experiences that defines university life.

Your choice to live on campus and take advantage of its many opportunities puts you in the middle of a dynamic living-learning environment. Living with other students who share your interests, concerns, and desire to succeed will help you to build personal relationships that will last a lifetime. In addition, living at Robert Morris University will allow for extra hours that may be better spent studying, participating in extracurricular activities, and enjoying time with friends.

On-campus living puts you at the center of campus life while giving you the chance to choose the lifestyle that’s right for you. Life in a residential community offers numerous opportunities for academic achievement, personal development and enjoyment. Each residence hall community at Robert Morris University has its own personality and character. However, the essence of the residence hall experience lies within the various interests, professional aspirations, and concerns that its residents share with one another. Through meeting and associating with fellow residents, you will be both challenged and supported.

Living and learning at Robert Morris University is a great experience that will help prepare you to meet the many challenges and opportunities you’ll face throughout your life. You have chosen to make your future of academics, leadership development, health and wellness, respect for others, and engaging at Robert Morris University. We believe you have made the right choice! Living on campus is the best way to explore and live the full college experience. This is your chance to make college count!

The following Guide to Residential Living is designed to help you make the most of your residential experience at Robert Morris University. It contains information about the university as a whole, as well as Office of Residence Life policies, procedures, and services. Please take a few minutes to read through this important information. Resident students are responsible for the information contained in this document so be sure to keep this guide handy throughout the year for your reference.

If you have questions about campus life, or if there is something we can do to help you make the most of your college experience, please contact a member of our staff.

Go Colonials!

Sincerely,

Anne Lahoda
Director
Office of Residence Life
Office of Residence Life

This office coordinates the living-learning experience and housing for all residential students.

Washington Hall Lower Level
412-397-5252
reslife@rmu.edu
Mon - Fri 8:30AM to 5:00PM

Office of Residence Life Mission

Housing Contract & Application
Residence Hall Room Rates
Residence Hall Policies
Resident’s Rights
Service or Assistance Animal
Registration
Leadership Opportunities
The RMU Police Department is a resource for all safety, security, and parking for all RMU properties.

Barry Center
412-397-2424
publicsafety@rmu.edu
Open 24 hours

Counseling Center

The Robert Morris University Counseling Center is committed to addressing the mental health needs of students via clinical services and psycho-educational programming in order to increase resilience and help students to develop strategies for success.

Patrick Henry, Lower Level
412-397-5900
counseling@rmu.edu
Mon-Fri 8:30AM to 5:00PM

Student Health Services - UPMC MyHealth@School Center

The UPMC MyHealth@School Center is an onsite health and wellness clinic that serves all RMU students.

Jefferson Center
412-397-6220 - Call first
girimonti@rmu.edu
Mon - Fri 8:30AM to 5:00PM

RMU Alert
Emergency Phones
Security Cameras
Automated External Defibrillator (AED)
Injury and Accident Reporting
Crime Prevention Tips
Federal Requirements
Parking Ticket Appeal Procedure
Parking & Vehicle Registration
Services & Programs

Individual/Group Counseling
Appointments
Online/Distance Counseling
Appointments
Crisis Response
Emergency Hotlines
Thrive Program

Follow Us On:
  Instagram
  Twitter
  Facebook

Telemedicine Provider Visits
Student Health Insurance Program
Health Forms & Immunization Records
Local Resources
Health Related Policies
Injury and Accident Reporting
RMU University Police
Title IX Office
Provost’s Office
Dean of Students Office
Office of Residence Life (Community Advisor, Professional Staff Members)
Confidential Reporting:
Ethics Point
Maxient

Colonial Cupboard Student Food Pantry
Colonial Theatre
Student Engagement Transcripts (SET)
Revolution
Student Clubs and Organizations
RMU Band
RMU Dining Services

RMU Dining Service is committed to providing a best-in-class dining experience for the RMU community at nine unique locations. Please contact this office to request special dietary needs or to offer suggestions to improve the RMU dining experience.

412-397-6081
diningservices@rmu.edu

Dining Services
Dining Locations
Dining Hours
Dining FAQ
Food Allergy and Gluten Free Program
Student Dining Services Committee

Check your Colonial Cash & Dining Dollars balance with the eAccounts App (Transact)
Apple Store
Google Play

RMU ID Card Office

This office oversees the RMU Student Identification Card. Services include new and replacement cards and adding Colonial Cash to your account.

Nicholson Center, Level 3
412-397-5496
IDCardOffice@rmu.edu
https://idcardoffice.youcanbook.me
Mon – Fri 8:30AM to 5:00PM

Receive your RMU ID Card
Lost/Stolen Card
Temporary Freeze
Replacement
Online Account Access
Colonial Cash
On-campus
Off-Campus

Student Mail Center

This center is where students can receive and send mail and packages. Each resident student will be assigned a campus mail box.

Nicholson 281
412-397-5430
studentmail@rmu.edu
Click here to check available hours

Shipping services
Student Mailbox Assignments
Sale of:
Packaging supplies
stamps
Certified mail
UPS
Express/Overnight
Services for Students with Disabilities (SSD)

SSD connects qualified students with necessary accommodations and resources to have an equal access to their education.

Nicholson 261
412-397-6884
SSD@rmu.edu
Mon - Fri 9:00AM to 5:00PM

Center for Student Success

The Center for Student Success’ mission is to provide data-driven academic and career guidance in an inclusive environment by helping each student persist and thrive at RMU from orientation to graduation. Each undergraduate student is assigned a success coach to provide academic support and career development.

Nicholson 270
412-397-6862
center4success@rmu.edu
Mon - Thurs 8:30AM to 6:00PM, Fri 8:30AM to 5:00PM

Colonial Central

This office supports the university by answering the main telephone line, providing customer service to students, employees, and the general community. Contact Colonial Central 24/7 to submit maintenance service requests. If you're not sure who to call, call us! We are the "search engine" for RMU!

Reachable by phone 24/7
412-397-4343
colonialcentral@rmu.edu
Open 24 Hours

Academic & Career Coaching
Act 101 Grant Services
First Year Seminar Program
Multicultural Student Services
RMU-Pittsburgh Promise
Student Employment Program
Transfer Student Services
Tutoring Services
Undecided Student Advising
Navigate
Career Resource Guides by Major
Career Development Tip Sheets
Handshake
Talent Track
Vault

Test Center
SSD Policies and Procedures
Accommodations Questionnaire
Academic & Classroom Housing
Dining
*Dietary Needs & Food Allergies*
ESA/ Service Animals
Temporary Accommodations

Report a Work Order
Residence Hall Furniture Replacement & Repair Charges
Fire Safety & Prevention
If you discover smoke or a fire
Fire and Protection Alarms
Fire Pull Stations
Fire Evacuation Maps
Fire Extinguishers
Room Condition Report
Room Entry Policy
IT Help Desk & Res Tech

This office is a resource for student and staff information technology issues.

Hale 205
412-397-2211
restech@rmu.edu

ResTech
412-397-2299
help@rmu.edu
Click here for available hours

Campus Recreation

This office is home to all recreation facilities, fitness classes, intramural programs, and club sports.

Student Recreation Center
412-397-5446
recsports@rmu.edu