

Gateway FAQ

You have questions about the Gateway Program and RMU has the answers! Below is a list of our frequently asked questions and our answers!

Question

When does my community college invoice need to be paid?

Answer

Please check with your Community College Financial Aid and/or Financial Services office. RMU cannot advise about any payments made to the Community College or other financial aid specifics related to your financial aid package from your Community College.

Question

Will the community college send my refund to RMU to cover my housing expenses/classes?

Answer

The Community College will not send your refund to RMU. Instead, they will issue you a check for the full amount of the refund that you will use to pay RMU.

Question

Can I use my refund from the community college to pay for RMU housing?

Answer

You are able to use your refund from the Community College to pay for RMU housing, the meal plan, and associated fees. The refund can be calculated exactly by the Community College Financial Aid office so it covers RMU costs.

Question

When does my RMU invoice need to be paid?

Answer

RMU will issue your invoice to your RMU-issued email address. From the date of receipt, you will have 30 days to pay your invoice.

Question

How does living on campus work?

Answer

Community College students can apply for on-campus student housing at the University prior to completing their associate degree. The term of the housing agreement will be for one (1) semester and can be renewed for subsequent semesters. Housing seniority will be earned for each semester a student resides in the University housing and housing seniority can be applied when the student enrolls at the University.

Question

What if my financial aid does not cover the whole amount of classes and living on campus?

Answer

Any difference between the whole amount of classes and living on campus can be made up with existing personal funds. RMU is not able to issue any financial aid to cover the difference but subsequent inquiries should be made to the Community College Financial Aid office to see if any additional financial aid can be arranged.

Question

What happens if I don't pay my invoice?

Answer

If you are unable to pay an invoice, your first step should be to contact RMU's Office of Student Financial Services. A hold will be placed on your account that will prevent you from registering for RMU courses via the 12-credits of RMU coursework at the Community College rate and will also prevent you from registering for housing.

Question

When will my refund be dispersed from the community college?

Answer

Your refund will be dispersed from the Community College according to a predetermined schedule. Always check with the Financial Aid Office at your Community College for the distribution date but the Colleges' dates are roughly:

- BC3: Fall distribution date is late September and Spring distribution date is late February.
- CCAC: Fall distribution date is late October/early November & Spring Distribution date is late March/early April
- CCBC: Dates vary by term (ie, 15 weeks vs 10 weeks) and there are multiple distribution dates. Dates range from early September to early November for Fall and late January to late March for Spring.
- Westmoreland: Fall distribution is in October, summer in June, and Spring in February.

Question

How do I know if I have enough aid to cover the cost of living on campus and attending my community college?

Answer

RMU can provide you and your Community College's Financial Aid Office with exact costs that the Financial Aid office will use to determine the amount of financial aid that is needed. An aid package can likely be created that includes the full cost of RMU housing, the meal plan, and associated fees.

Question

Who do I contact if I have questions about my financial aid?

Answer

Your Community College Financial Aid Office is the primary source for answers to your questions about financial aid. As the "home" institution, the Community College handles all aspects of the financial aid until you matriculate to RMU.

If you have any questions please reach out to the RMU Office of Admissions by phone at 412-397-5200 or by email at admissions@rmu.edu.