The RMU Guide to Residence Living was created for all residential students to use as a way to learn about and get connected to resources on campus that are especially helpful for students who live on campus.

Within this guide, you can click on any section headline or webpage highlight and you will be connected to the resources website or to more information about how the resource can help you.
Welcome to the RMU Colonial Family!
Living on campus is an integral part of the total university experience. Pursuing intellectual activities, exploring your individuality, and experiencing independence create the perfect combination of experiences that defines university life.

Your choice to live on campus and take advantage of its many opportunities puts you in the middle of a dynamic living-learning environment. Living with other students who share your interests, concerns, and desire to succeed will help you to build personal relationships that will last a lifetime. In addition, living at Robert Morris University will allow for extra hours that may be better spent studying, participating in extracurricular activities, and enjoying time with friends.

On-campus living puts you at the center of campus life while giving you the chance to choose the lifestyle that’s right for you. Life in a residential community offers numerous opportunities for academic achievement, personal development and enjoyment. Each residence hall community at Robert Morris University has its own personality and character. However, the essence of the residence hall experience lies within the various interests, professional aspirations, and concerns that its residents share with one another. Through meeting and associating with fellow residents, you will be both challenged and supported.

Living and learning at Robert Morris University is a great experience that will help prepare you to meet the many challenges and opportunities you’ll face throughout your life. You have chosen to make your future of academics, leadership development, health and wellness, respect for others, and engaging at Robert Morris University. We believe you have made the right choice! Living on campus is the best way to explore and live the full college experience. This is your chance to make college count!

The following Guide to Residential Living is designed to help you make the most of your residential experience at Robert Morris University. It contains information about the university as a whole, as well as Office of Residence Life policies, procedures, and services. Please take a few minutes to read through this important information. Resident students are responsible for the information contained in this document so be sure to keep this guide handy throughout the year for your reference.

If you have questions about campus life, or if there is something we can do to help you make the most of your college experience, please contact a member of our staff.

Go Colonials!

Sincerely,

Anne Lahoda
Director
Office of Residence Life
Office of Residence Life

This office coordinates the living-learning experience and housing for all residential students.

Washington Hall Lower Level
412-397-5252
reslife@rmu.edu
Mon - Fri 8:30AM to 5:00PM
RMU University Police & Parking Department

The RMU Police Department is a resource for all safety, security, and parking for all RMU properties.

Barry Center
412-397-2424
publicsafety@rmu.edu
Open 24 hours

Counseling Center

The Robert Morris University Counseling Center is committed to addressing the mental health needs of students via clinical services and psycho-educational programming, in order to increase resilience and help students to develop strategies for success.

Patrick Henry, Lower Level
412-397-5900
counseling@rmu.edu
Mon-Fri 8:30AM to 5:00PM

Student Health Services - UPMC MyHealth@School Center

The UPMC MyHealth@School Center is an onsite health and wellness clinic that serves all RMU students.

Jefferson Center
412-397-622
girimonti@rmu.edu
Mon - Fri 8:30AM to 5:00PM

Services
Health Insurance
Health Forms
Local Resources
Health Related Policies
Internet Resources
Accident Report

RMU Alert
Emergency Phones
Security Cameras
Automated External Defibrillator (AED)
Injury and Accident Reporting
Crime Prevention Tips
Federal Requirements
Parking Ticket Appeal Procedure
Parking & Vehicle Registration
Supporting a Friend
Workshops and Events
Office for Student Conduct

This office helps ensure an university atmosphere that is conducive to meeting the academic, living/learning, and social goals of our students and university.

Nicholson 261
412-397-6483
irlbacher@rmu.edu
Mon - Fri 8:30AM to 5:00PM

Code of Student Conduct
- Alcohol Policy
- Drug Policy
- Hazing Policy
- Smoking Policy
- Solicitation Policy
- Weapons Policy

Reporting Unethical Behavior

RMU recognizes its obligation to its students, employees, partners, and the general public to maintain the highest ethical standards. Students are strongly encouraged to report instances where they feel unsafe, see something wrong, or have a concern about unethical or inappropriate behavior. Please report your issues and concerns to the appropriate university department or office immediately.

Campus Police
Title IX Office
Office of the Dean of Students
Center for Student Success
Office of Residence Life (Community Advisor, Professional Staff Members)

Confidential Reporting: Ethics Point

Dean of Students

This office oversees all student life departments and services. Students who need assistance with any part of their college experience can contact our office for guidance and direction.

Nicholson 260
412-397-6483
studentlife@rmu.edu
Mon - Fri 8:30AM to 5:00PM
RMU Dining Services

The RMU Dining Service is committed to providing a best-in-class dining experience for the RMU community at six unique locations. Please contact this office to request special dietary needs or to offer suggestions to improve the RMU dining experience.

Six unique locations
412-397-6480
diningservices@rmu.edu
Click here to check available hours

Services for Students with Disabilities (SSD)

SSD connects qualified students with necessary accommodations and resources to have an equal access to their education.

Nicholson 280
412-397-6884
SSD@rmu.edu
Mon - Fri 9:00AM to 5:00PM

Freedom Card Office

This office oversees the RMU Student Identification Card. Services include new and replacement cards and adding Colonial Cash to your account.

Nicholson Center, Level 3
412-397-5496
freedomcard@rmu.edu
Mon - Fri 8:30AM to 5:00PM

Dining Services
Dining Locations
Hours of Operation
Meal Plan Options
Food Allergy and Gluten Free Program
Catering
Student Dining Services Committee

SSD Policies and Procedures
Test Center
Accommodations Questionnaire
Academic & Classroom Housing
Dining
*Dietary Needs & Food Allergies*
ESA/ Service Animals
Transportation Assistance
Temporary Accommodations

Recieve your Freedom Card
Lost/Stolen Card
Temporary Freeze
Replacement

Online Account Access
Colonial Cash
On campus
Off Campus
ResTech: Student IT Services

Supports resident students with technology problems, including cable, wifi, and software issues. Walk-ins to ResTech are always welcome.

Lexington Hall 1st Floor & Yorktown Hall 1st Floor
412-397-2299
restech@rmu.edu
Click here to check available hours

Shipping services
Student Mailbox Assignments
Sale of:
- Packaging supplies
- Stamps
- Certified mail
- UPS
- Express/Overnight

Student Mail Center

This center is where students can receive and send mail and packages. Each resident student will be assigned a campus mail box.

Nicholson 281
412-397-5430
studentmail@rmu.edu
Click here to check available hours

Colonial Central

This office supports the university by answering the main telephone line providing customer service to students, employees, and the general community. Contact Colonial Central 24/7 to submit maintenance service requests. If you’re not sure who to call, call us! We are the "search engine" for RMU!

Reachable by phone 24/7
412-397-4343
colonialcentral@rmu.edu
Open 24 Hours

ResTech: Student IT Services

IT Help Desk

This office is a resource for student and staff information technology issues.

Hale 308
412-397-2211
help@rmu.edu
Mon - Thurs 8:00AM to 7:00PM,
Fri 8:00AM to 5:00PM