RMU POC'S FOR CVMF STUDENTS

Inquiry:	POC:	Contact:
4+1 or 3+2 programs	Accelerated Programs	Accelerated Programs Robert Morris University
Assistance with registering for courses on Banner	Student Success Coach	Refer to your Banner account for Success Coach
Banner	Banner reference guides	Banner Self Service guide
Blackboard	Blackboard reference guides	Blackboard Support
Book Bundle	RMU Bookstore	Robert Morris University Official Bookstore
Career Fairs/Job Search	Career and Professional Development Center	<u>CPDC</u>
Change of major/program of study *must notify CVMF	CVMF	RMU Center for Veterans and Military Families Robert Morris University
Changes to schedule *must notify CVMF	CVMF	RMU Center for Veterans and Military Families Robert Morris University
Counseling services	Counseling Center	Counseling Center Robert Morris University
Course registration requirements/ scheduling	Advisor	Refer to your Banner account for your Advisor
Disability services	Center for Student Success	Center for Student Success
Employer tuition assistance	Student Financial Services	Student Financial Services Robert Morris University
FAFSA/loans/grants	Financial Aid Counselor	Financial Aid Robert Morris University
Financial hold	Student Financial Services	Student Financial Services Robert Morris University
Graduation application	Registrar's Office	Office of the Registrar Robert Morris University
Internships	Career and Professional Development Center	<u>CPDC</u>
IT issues/ locked out of Sentry/password help	RMU Help Desk	Technology Resources for Students Robert Morris University
Military connected counseling and community resources	VITAL Coordinator	RMU Center for Veterans and Military Families Robert Morris University
Military deployment	CVMF	RMU Center for Veterans and Military Families Robert Morris University

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Military Tuition Assistance (TA)	CVMF- Jodi Hample	RMU Center for Veterans and Military Families Robert Morris University
Multicultural student services	Center for Student Success	Center for Student Success
Parking permit	RMU Police Department	Parking and Vehicle Registration - RMU Police Department
Payment Plans	Student Financial Services	Student Financial Services Robert Morris University
Priority registration date and time	Banner	Refer to your Banner account under Registration Notices
Program course requirements	Checksheet	Refer to your Banner account under Degree Audit
Refunds	Student Financial Services	Student Financial Services Robert Morris University
Registration hold	Advisor	Refer to your Banner account for your Advisor
Resume development	Center for Student Success	Center for Student Success
RMU ID	ID Card Office	RMU ID Card Office
Scholarships	Financial Aid Counselor	Financial Aid Robert Morris University
Semester dates	Registrar's Office	Office of the Registrar Robert Morris University
SET waiver (for undergraduate veterans)	CVMF	RMU Center for Veterans and Military Families Robert Morris University
Student dining	Dining Guides	Dining Plans Robert Morris University
Student health insurance	Student Health Services	Student Health Services
Textbooks	RMU Bookstore	Robert Morris University Official Bookstore
Transcript request	Registrar's Office	Office of the Registrar Robert Morris University
Tutoring services	Center for Student Success	Center for Student Success
University map	RMU Police Department	Parking and Vehicle Registration - RMU Police Department
VA educational benefits	Center for Veterans and Military Families	RMU Center for Veterans and Military Families Robert Morris University